

Table of contents

1.0	General	1
2.0	Handling of personal and customer data	1
3.0	Cooperation	2
4.0	Length and cancellation of an agreement	2
5.0	Insight	2
6.0	Your responsibility	2
7.0	Elimination of data	2
8.0	Responsible for your data.....	2
9.0	Marketing	3
10.0	Statistics	3
11.0	Financial data	3
12.0	LD Budgets liability limitations	3
13.0	Regret	3
14.0	Saved data	3
15.0	Safety	3
16.0	Accept of the privacy policy.....	3
16.1	Updating the privacy policy	4

1.0 General

The privacy policy is valid for your as a customer (also mentioned as "you") at LD Budget (also mentioned as "the company"). This document provides you as a customer all the information needed on how the company handles your personal data. Normally no personal data is stored longer than 60 days, unless it has a purpose or anything else is agreed between you and the company. If you have any questions to the privacy policy feel free to contact LD Budget on phone (Denmark) +45 93 94 67 15 or mail info@ldbudget.com
Opening hours is shown on the website.

2.0 Handling of personal and customer data

As a customer, the company will eventually have to use some of your personal data, for some services more than others like financial assistance and insight in salary and such. The company provides full discretion and secrecy no matter which product or service you chose. Your personal data will never be sold or passed to a third party not mentioned in this document.

LD Budget will only handle your personal information that's necessary for the task and as long as it has a purpose. Your personal financial data, like usage, income and such will not be stored after the task is done, as it only serves a purpose as long as it's under progress. LD Budget will at no time investigate you and your financial situation as a customer, by contacting your bank or alike. All personal data treated by LD Budget is provided by you as a customer, in this way you are in full control of the information the company holds on you. When a task is done, LD Budget will hold your data for a maximum of 60-days, after this all your personal and financial data will be deleted. Therefor as a customer you cannot expect the company to go back months or years in time and provide assistance in tasks that have been considered closed, in this case you will be responsible for storing and providing the information to the company again. If sending older data to LD Budget, the 60-day process as mentioned earlier is reset.

3.0 Cooperation

If LD Budget has to work on your finances or any way handle sensitive data you need to give the company consent, this has to be given to the company by signing the contract or acceptance of the contract and terms in writing. No services will be provided from the company until these terms have been accepted from you as a customer. If any personal data gets send to the company without consent it will be deleted without further warning, afterwards (when consent given) you must then re-send the information in order for the company to process it. As a customer it is your responsibility to give consent before the cooperation begins, as the company is mentioning this no matter which service you chose to use from LD Budget.

4.0 Length and cancellation of an agreement

The length of our agreement is stated in our contract, any agreement can be cancelled at any time by both parties. When an agreement is cancelled you are still obligated to pay for work done by LD Budget until the cancellation date. LD Budget will from the cancellation date store any data for a maximum of 60 days. So, if you decide to come back as a customer after cancelling an agreement, it is possible that your previous data is no longer stored within LD Budget. LD Budget considers any cancelled agreement ended and will therefore not store your data any longer than a maximum of 60-days.

5.0 Insight

At any time you can ask LD Budget to provide information about what data the company has stored on you. This is provided as soon as possible after your inquiry. No data will be provided through these inquiries without your identity has been validated to LD Budget. At no time no financial data will be provided this way, as it will be provided to you as a customer through other channels. Therefor you have no need to worry, if any sensitive data will be provided to any third party pretending to be you.

6.0 Your responsibility

It is your responsibility that LD Budget has the right information about you registered, for example your email address, phone number etc. By change in your data you are obliged to inform LD Budget about the changes. This is also mentioned in the company's terms of sale. It is also your responsibility as a customer to open and read (mail) you receive from LD Budget about changes in terms, deadlines or alike.

7.0 Elimination of data

At all times, as a customer you have the right to ask LD Budget to delete all personal data. If you wish for this, simply mail your request to info@ldbudget.com. Afterwards you will receive a confirmation that your data has been deleted. Normally this will only be necessary if you wish data deleted before the mentioned 60-day period.

8.0 Responsible for your data

LD Budget is responsible for the data you provide in connection with our agreement. LD Budget is responsible for the safety and handling of your data. In some cases, there will be third parties who also have responsibility for your data. For example, when sending personal data to a company email, the mail address/domain is not hosted or owned by LD Budget, but by a third party, who in this case is responsible for the storage. The mail system is not used as an archive, however it is the main gateway for data to the company.

If paying your invoice with MobilePay, MobilePay is partially responsible for your data and your personal information, please see their privacy policy. For more information about their handling of personal data you can click [here](#). (danish site only) If you are using their app, you have also accepted their terms and conditions when downloading the app in app store. LD Budget has also accepted MobilePays terms and conditions for businesses and their platform/app and use of personal data. If you choose to pay your invoice through your MobilePay app, you will be able to do so when opening the invoice on your mobile device and "swipe" the invoice in MobilePay in order to pay.

9.0 Marketing

LD Budget can (if given consent) use your data for marketing, and therefore contact you as a customer with special offers, sales, news and such (mail)

10.0 Statistics

LD Budget measures and creates statistics over customers, the purpose for this is for internal use and is at no time distributed. In this statistic no personal data is included and everything is anonymized.

This is strictly for optimization of the business and its products, services and targeting group, liquidity etc. Moreover, this step refers to the company's cookie policy that you can find on the website. (regarding saved data when using [www.ldbudget.com](http://www ldbudget.com))

11.0 Financial data

In connection with a cooperation where LD Budget provides services containing your personal financial statements, the documentation for these tasks will be deleted after the task is done and the result has been sent to you, or at its latest 60 days after the task is complete, as it no longer has a purpose for LD Budget to store. This means that if you want to go back in time for tasks completed for you, you have to send this information again to LD Budget, as this is no longer in the company's possession, in this case the 60-day maximum is reset. Note that for subscriptions the 60-day timeframe can be longer, *please see section 4.0*.

12.0 LD Budgets liability limitations

- LD Budget is not responsible for errors, if by mistake you send your data to a third person.
- LD Budget cannot be responsible for the domain host safety or handling of safety.
- If any sort of personal data by mistake will be send to a third party, on behalf of the company you will be informed within 48 hours of the incident. You will also be notified which data this concerns.

13.0 Regret

If you regret giving consent to LD Budget, you can contact the company either by mail or phone and it will be cancelled.

14.0 Saved data

Some data is saved for a longer period of time, this can be necessary according to the accounting act, legislation etc. In case some data is saved for a longer period of time, as much data as possible will be anonymized, so that your data is not stored without a purpose.

15.0 Safety

The website www.ldbudget.com is SSL certified (Secure Sockets Layer) this means that it is a secure connection. The certificate protects your information as a customer and as a visitor, for example this could be your email, credit card details, address and such. Data between the website server and the browsers website server is encrypted and secures your data from criminals.

You can identify a SSL-certificate on a website by seeing the lock in your browsers search field.

Example:



See LD Budgets SSL certification [here](#)

16.0 Accept of the privacy policy

As a customer you have read, understood and accepted the handling of your personal data and the privacy policy that as mentioned in this document. By ordering, purchasing or any other agreement you accept all sections of this document and give LD Budget consent to handle your data as mentioned.

It is also expected that you have read, understood and accepted the company's terms of sale and/or terms of

subscription depending on which services you are using, you can find this on the website. Therefore by any purchase from LD Budget you accept the terms of the privacy policy and the handling of your personal data.

16.1 Updating the privacy policy

LD Budget can at any time adjust and change terms in this document. It is your own responsibility to check up on changes. The version will be changed every time any changes are made, which is visible in the top of the document. (Example V1.0 – "Version 1.0")